

**Title:** Senior Research Scientist; Business Intelligence

**Organization Name:** Amazon

**Job Announcement Number:** 422906

### **Job Summary**

Amazon Connections is an innovative program that gives Amazonians a confidential and effective way to give feedback on the workplace and help shape the future of the company. By asking employees quick questions every day, Connections leverages real time information to learn more about their experiences and introduce positive changes with internal business partners around the world. Our goal is to help develop leaders who earn trust, remove barriers to excellence and make Amazon an inspiring place to work.

The Connections Research team is seeking highly analytic, technical, top-performing researcher to support a new and innovative research practice at Amazon. This Sr. Research Scientist will be responsible for conceiving, owning and driving innovative significant research projects with a global scope, and requires someone with extraordinary curiosity and an appetite to ‘go where the research leads them’. This candidate must demonstrate leadership, challenge the team’s thinking and boundaries, have exceptional creativity and organizational skills, have excellent analytical skills, and exemplify Customer Obsession. This role provides opportunity for significant exposure to Amazon’s culture and global efforts to engage our employees.

### **Duties**

You conceptualize and lead global, complex research initiatives. The first, second, third, fourth, and fifth dead end will not stop you from working with the team to discover that big game-changing insight. You develop innovative and even frighteningly bold plans and ideas to discover new ways to solve organizational problems. You are a subject matter expert, and know how to not only glide through analyses, but you can communicate complex findings to any audience. You are influential, you know how to lead your customers to think bigger and gain maximum value from research. You are never held back by conventional ways of solving problems.

### **Job Responsibilities:**

- Propose, scope, and initiate planning and design of research of medium and large scale research projects. Conduct, direct, and coordinate all phases of research projects
- Lead, develop and execute validation and impact studies
- Strategically manage the goal development, design, research method, and analysis of data for multiple client groups ensuring broad, companywide, and global consistency
- Skilled at all stages of the analysis process including defining key business questions, recommending measures, data sources, methodology and study design, dataset creation, analysis execution, interpretation and presentation and publication of results.
- Define project requirements, document business and functional specifications, map current and future state business processes
- Create and execute project plans, identify resource needs, and manage project schedule; collaborate effectively across teams to meet timelines and deliverables
- Own all communications to project members and stakeholders on progress, issues, and risks, provide pre and post launch communications to impacted teams

- Diagnose the most complex analysis problems